

PRN 25 – 16

24-February, 2026

Honeywell Announces Retirement of CK65 Mobile Computer

This notice serves as a formal communication of Honeywell's plan to end sales of the CK65 mobile computer. Final purchases of the CK65 must be made in accordance with the schedule below.

REASON FOR RETIREMENT

With the availability of the CK67, the next generation ultra-rugged keypad device, Honeywell announces the retirement of all CK65 configurations. This transition reflects the fact that customers are increasingly adopting newer technology with the latest features and operating systems to enable the highest level of performance for their operations.



CK65 Mobile Computer

RETIRED PART NUMBERS

See the Excel table for a list of SKUs affected by this notice.



CK65 PRN SKU
LIST.xlsx

It is possible that some custom SKUs may not be shown in the list. Honeywell reserves the right to include omitted SKUs in this retirement, even if the SKU is not specifically listed in this notice. Those omitted SKUs are subject to the terms specified within this document. If you are unsure of a specific SKU, please contact your Honeywell representative.

This announcement will serve as the formal communication that the listed SKUs will no longer be available for resale in accordance with the Service Time Line (shown below).

FOR CK65 SUPPORT INFORMATION

For additional materials to support the CK65, including manuals, downloads, and sales resources, please visit the product webpage [HERE](#).

**Honeywell Industrial
Automation**
855 S Mint St
Charlotte, NC 28202
800-582-4263
automation.honeywell.com

HONEYWELL SUGGESTS THE CK67 MOBILE COMPUTER AS A REPLACEMENT FOR THE CK65 MOBILE COMPUTER

We recommend the CK67 as a replacement product for the CK65.

ABOUT THE CK67

Powered by the Mobility Edge™ platform, the CK67 is an essential investment for enhanced operational efficiency and user satisfaction. It offers a comprehensive suite of management and deployment tools that streamline operations throughout the product's lifecycle, allowing businesses to efficiently manage and deploy devices, thereby reducing downtime and maximizing productivity. With guaranteed support through Android™ 18, the CK67 meets the demands for lifecycle, security, and durability.

For additional information, please visit the CK67 product page [HERE](#).

REGIONS AFFECTED

- Asia Pacific (APAC)
- Middle East, Turkey, Africa (META)
- Europe (EU)
- Latin America (LATAM)
- Greater China (GrCH)
- North America (NA)

TIMELINE OF EVENTS

The following timeline pertains to all retired CK65 computers.

Last time buy orders are non-cancellable and non-returnable. For final orders placed under last time buy, distributors are advised only to order with firm reseller back orders.

In the event of a product end-of-life or obsolescence, or inability of Honeywell to manufacture or source materials or component parts for a product, for whatever reason, and/or any associated last-time buy in relation to a product (an “obsolescence”), Honeywell shall engage in commercially reasonable efforts to manufacture or source such materials but in no event shall it be liable if it is unable to meet below deadlines due to inability to manufacture. The foregoing is buyer’s sole remedy and is in lieu of all other warranties, expressed or implied, including those of merchantability and fitness for a particular purpose. In no event shall Honeywell be liable for consequential, special, or indirect damages.

ANNOUNCEMENT	TIMELINE	DATE
Stock Rotation Request	Honeywell will not accept requests for stock rotations after this date	17-April, 2026
Stock Rotation Return	Honeywell must receive all final stock rotated units by this date	15-May, 2026
Last Time Buy	Honeywell will not accept hardware orders after this date	31-May, 2026
Last Time Ship	Honeywell will not ship product after this date	31-July, 2026

SERVICE SECTION

BEST PRACTICES - PREPARING FOR SERVICE RETIREMENT

- **Plan** – Proactively plan a technology refresh. The earlier you plan, the easier it is to protect your current assets, budget for the future, and adopt new technology.
- **Protect** – Purchase a service contract that will protect your mission critical assets and your bottom line by providing predictable repair costs, preventative maintenance, and updates to software and firmware.
- **Extend** – Extend your current contract and manage your assets to the end of their useful life.

SERVICE TIMELINE

ANNOUNCEMENT	TIMELINE	DATE
Last Contract Sale	Honeywell will not accept new service contracts after this date	31-July, 2026
Last 5 Year Contract	Honeywell will not accept 5 year service contracts after this date	31-December, 2025
Last Service Renewal	Honeywell will not accept service contract after this date	31-December, 2030
Last Accessory Support	Honeywell will not sell hardware accessories after this date	31-July, 2030
Last Software Update	Honeywell will not provide any additional update to its voice or software products after this date	31-July, 2030
End of Hardware Service	Honeywell will not offer service product under contract, sell spare parts, or provide rentals or hardware maintenance after this date	31-July, 2031
End of Software and Technical Support	Honeywell will not offer technical support after this date	31-July, 2031
Last Device Replacement	Honeywell will not accept Platinum contracts or device replacement add-on contracts after this date	31-July, 2026

SERVICE COMMITMENT

Honeywell will provide technical support, software updates, and hardware maintenance to the best of its ability on discontinued hardware and software products throughout the life of existing warranties and service contracts. Ability to service and support units may be disrupted due to component obsolescence beyond Honeywell's control.

Notwithstanding the foregoing, in the event of a product obsolescence, Honeywell shall engage in commercially reasonable efforts to repair or replace products in accordance with the terms of its standard warranty, but in no event shall it be liable if it is unable to do so due to the obsolescence. The foregoing is buyer's sole remedy and is in lieu of all other warranties, expressed or implied, including those of merchantability and fitness for a particular purpose. In no event shall Honeywell be liable for consequential, special, or indirect damages.

FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

*Mobility Edge is a trademark of Honeywell International Inc. in the United States and other countries.
Android is a trademark or registered trademark of Google LLC in the United States and other countries.*